





### ASEAN-JICA Food Value Chain Development Project

# Marketing and promotion of National and ASEAN GAPs

EXECUTIVE SUMMARY

## Consumer Survey in 6 AMSs

June 2025

International Development Center of Japan



## Overview of the Consumer Survey



#### 1. Objectives:

As part of the AJFVC GAP Component activities, a consumer survey was conducted in Cambodia, Indonesia, Malaysia, Philippines, Singapore and Thailand.

- To measure awareness and recognition of Good Agricultural Practices (GAP)
- To understand consumer perceptions and purchasing behavior related to GAP-certified products
- To inform targeted marketing & communication strategies for promoting GAP in the ASEAN region

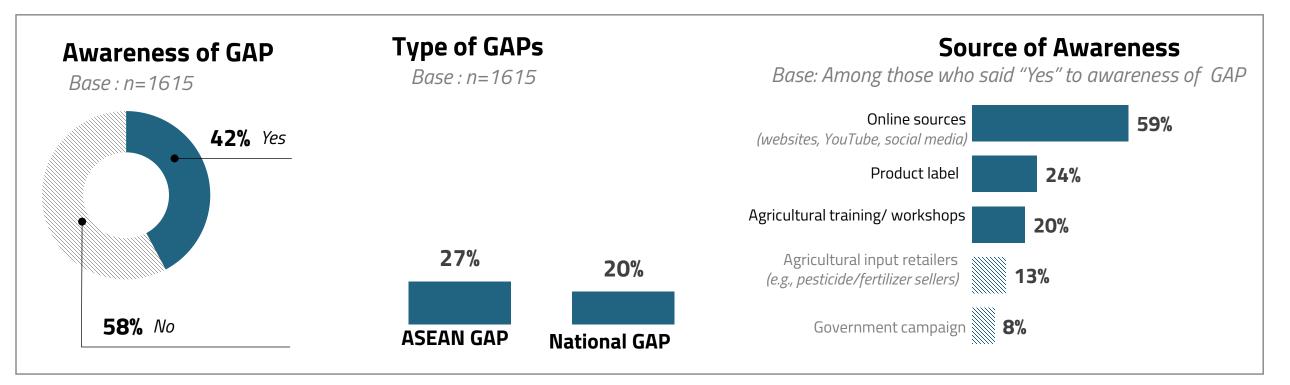
#### 2. Survey methodology:

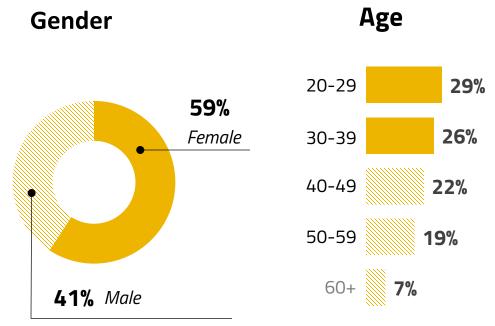
- Quantitative online survey
- Standardized questionnaire administered in local language
- Focused on vegetable consumers in capital and its suburbs
- Survey conducted in November 2024 (Cambodia, Thailand) and April–May 2025 (Indonesia, Malaysia, Philippines, Singapore)
- Total sample size: 1,615 respondents(Indonesia, Malaysia, Philippines, Singapore: 200 each;
   Thailand: 400; Cambodia: 415)

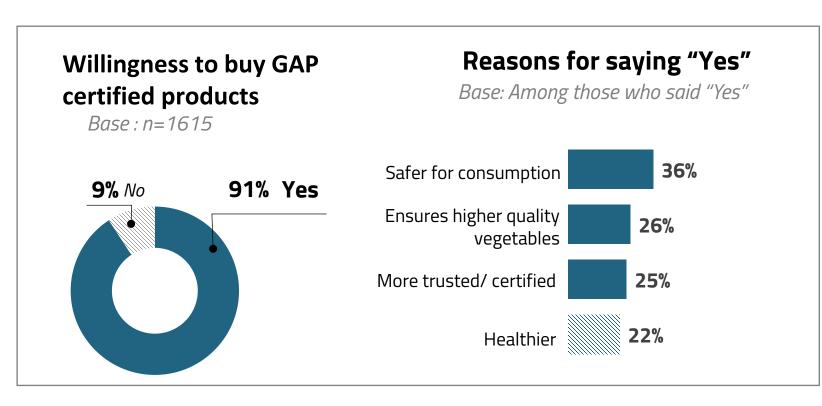


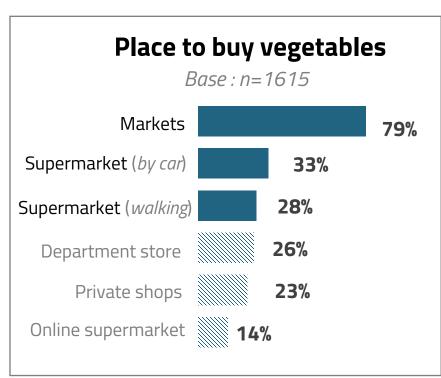
## Consumer Survey Results: 6AMSs

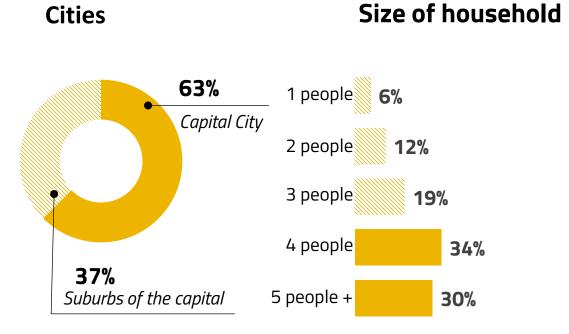






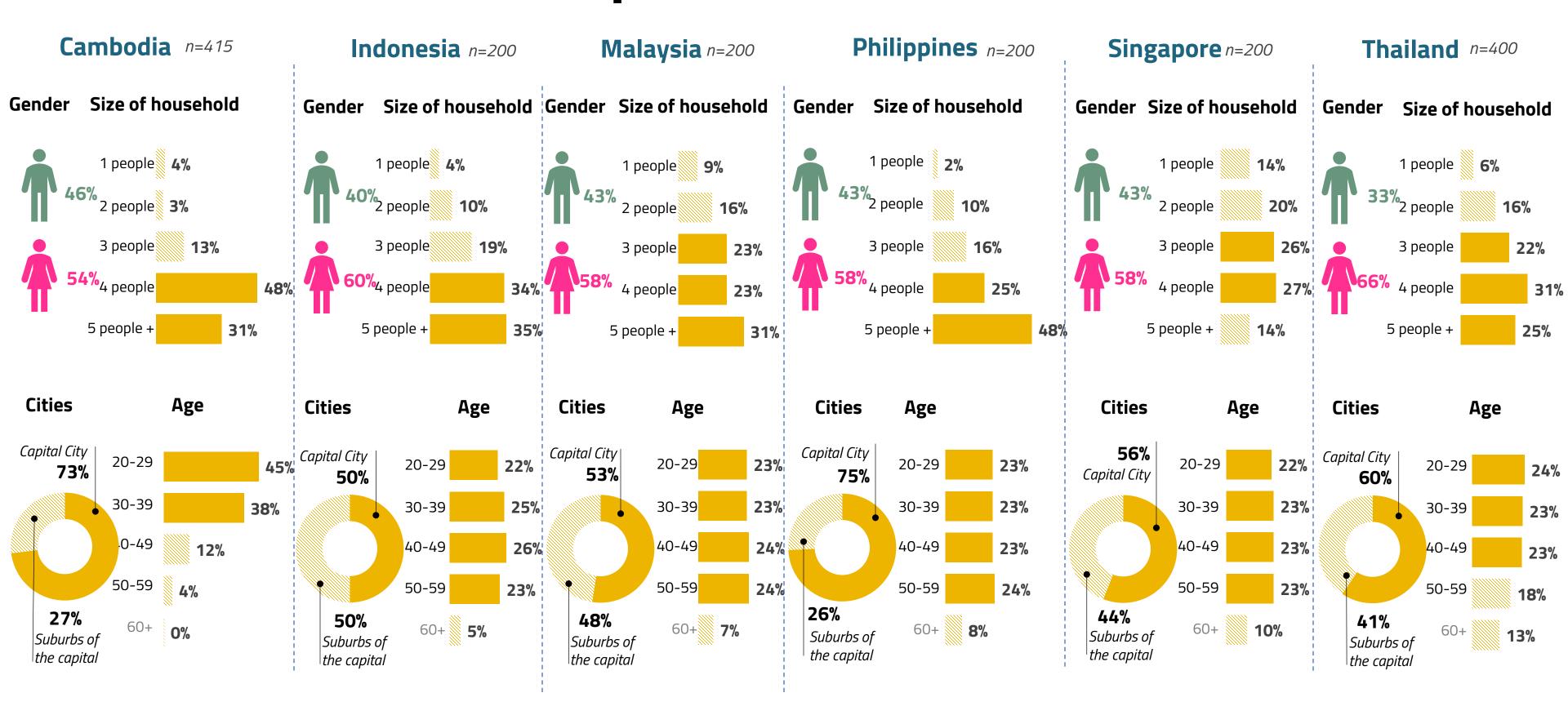






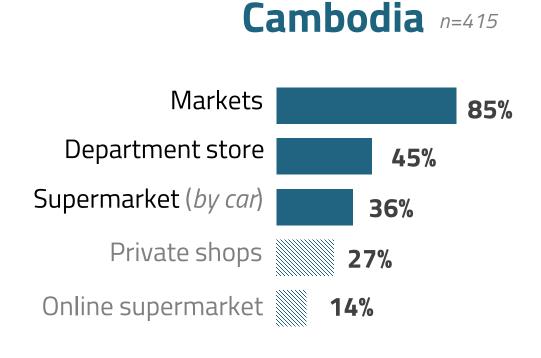
### Respondent Profile

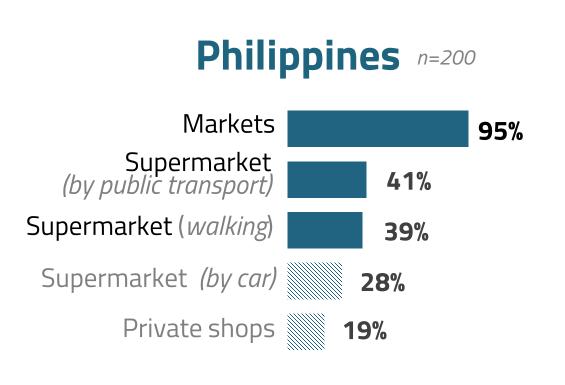


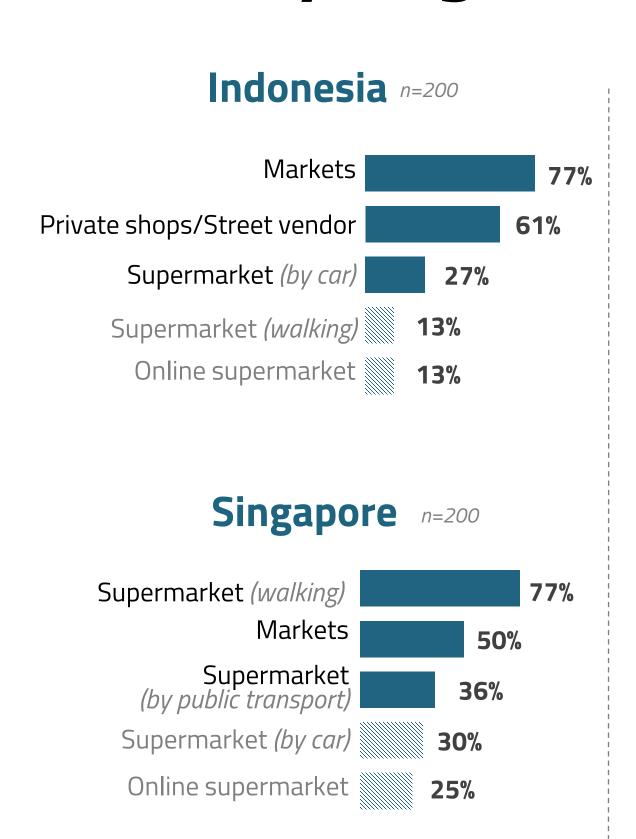


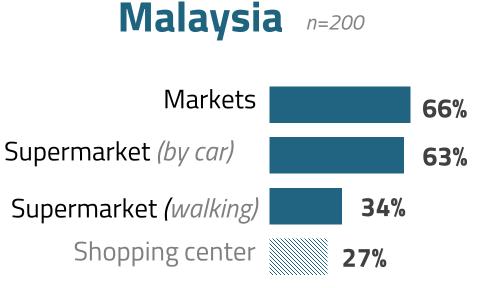
### Place to buy Vegetables





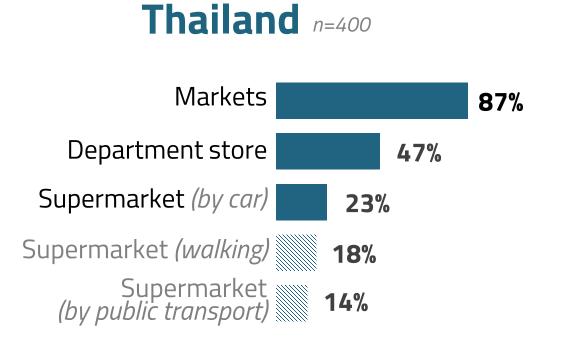






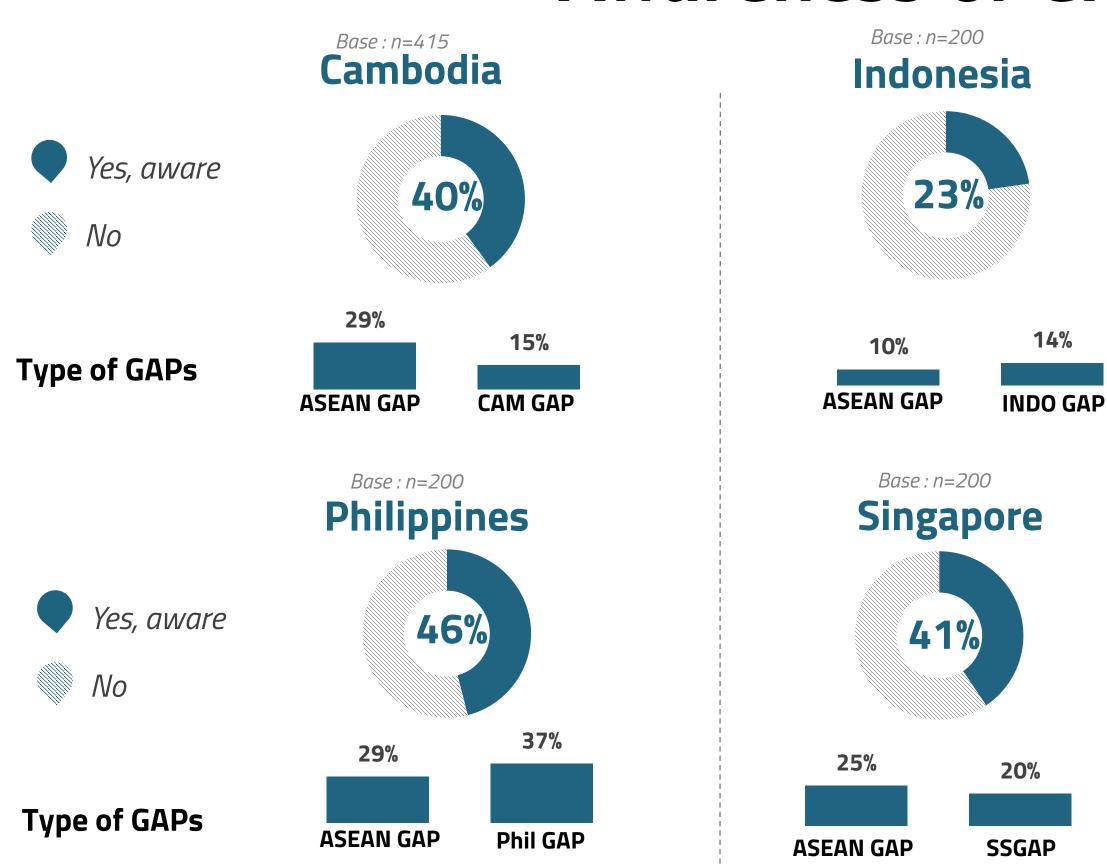
20%

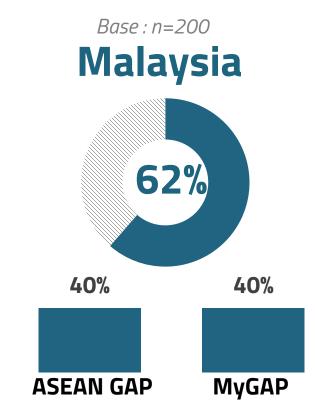
Department store

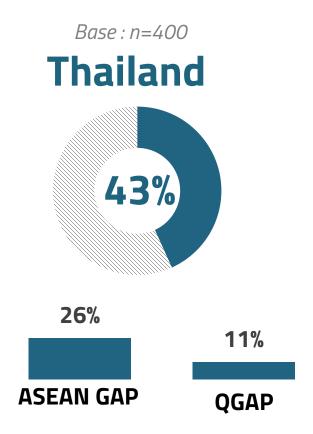


### **Awareness of GAP**









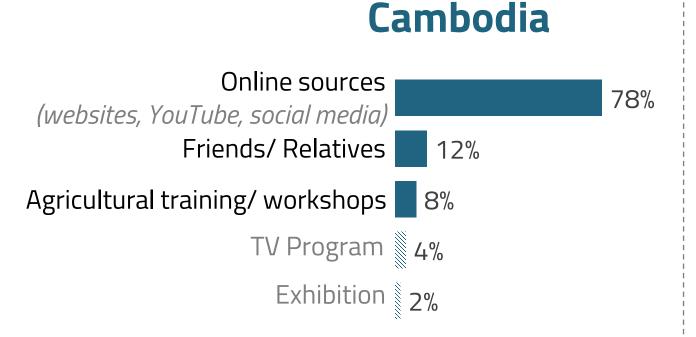
Data interpretation of awareness of GAP

For example, in Singapore, 20% of all respondents knew about SS GAP (calculated as 41%x49%=20%)

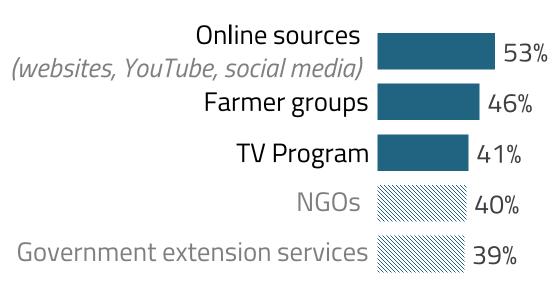
#### Source of Awareness of GAP



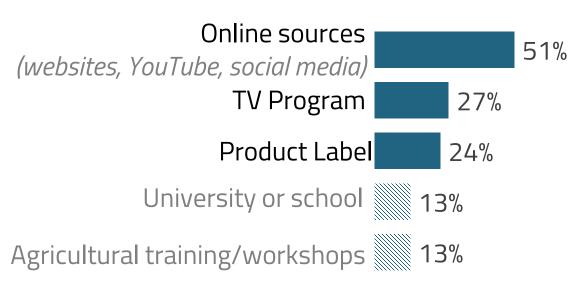
Base: Among those who said "Yes" to awareness of GAP



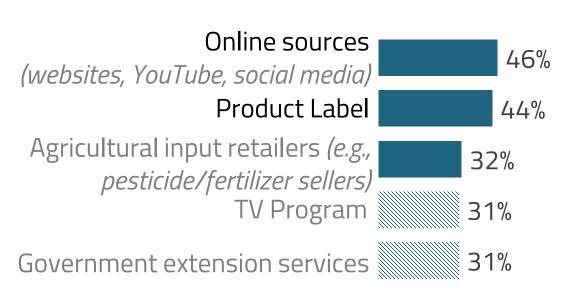




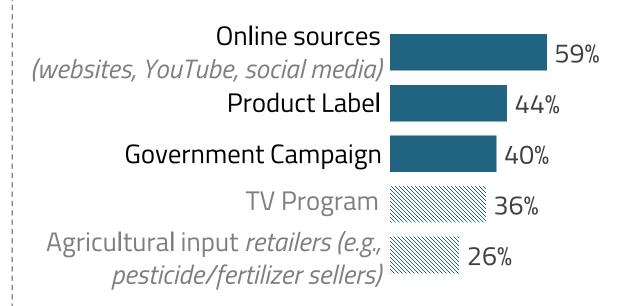
#### Indonesia



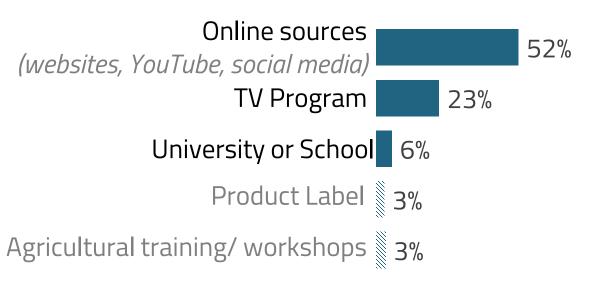
#### **Singapore**



#### Malaysia

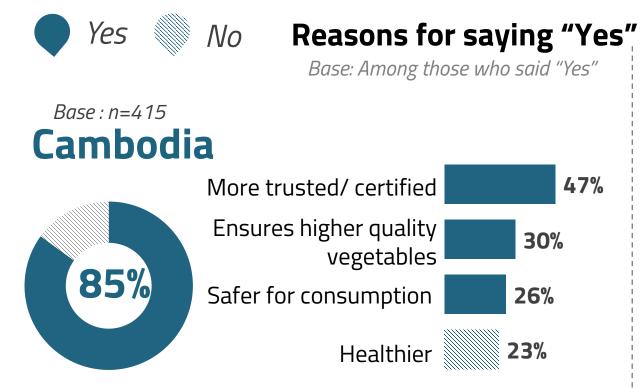


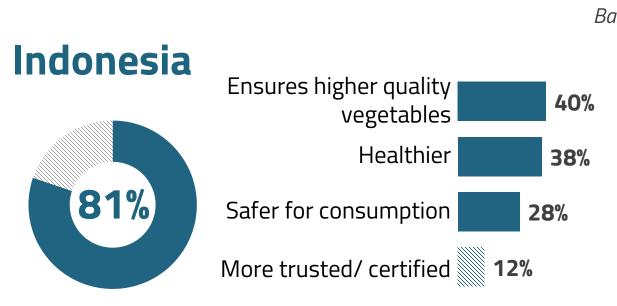
#### **Thailand**

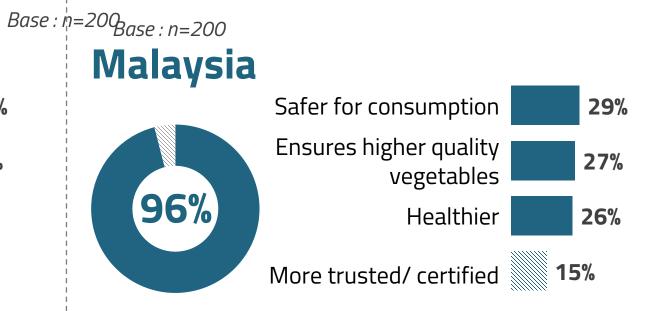


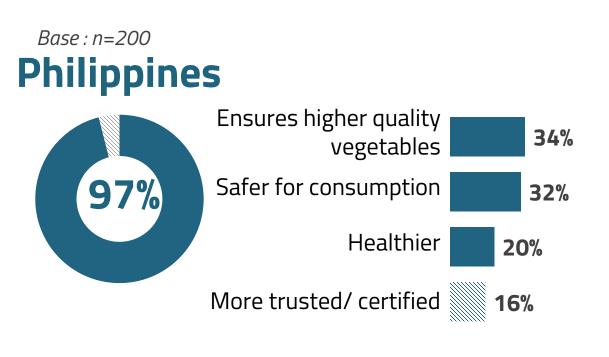
### Willingness to buy GAP certified products





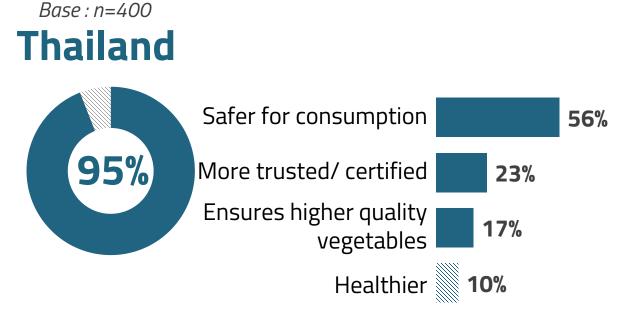








*Base* : n=200



## **Key Summary and Implications**

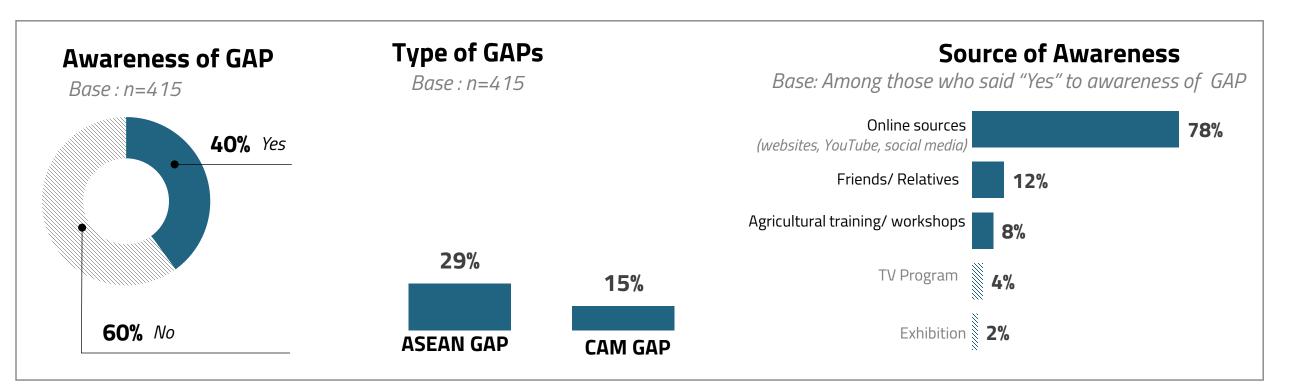


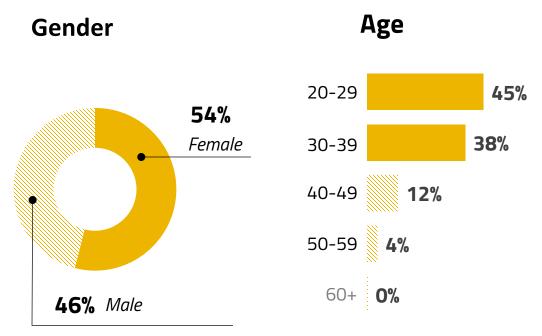
- Over 40% of respondents across 6 AMSs were aware of GAP, with notable variations:
   Malaysia had the highest awareness (62%), while Indonesia was the lowest (23%).
- In most countries, ASEAN GAP was more widely recognized than National GAP, except in Thailand, where GLOBAL G.A.P. surpassed the recognition of its national scheme (QGAP).
- The most common source of awareness was online platforms (websites, YouTube, social media), accounting for 59% of responses.
- After receiving a brief explanation of GAP, over 90% expressed willingness to buy GAP-certified vegetables, citing food safety, high quality, and trustworthiness as primary reasons.
- The main purchase locations for vegetables were local markets and supermarkets, although patterns varied by country.
- These findings suggest that digital outreach—especially through social media—has strong
  potential to increase GAP recognition in the region.
- To measure the long-term impact of PR efforts, it is important to encourage each AMS to plan regular consumer surveys using national budgets, as public outreach requires continuous engagement to be effective.

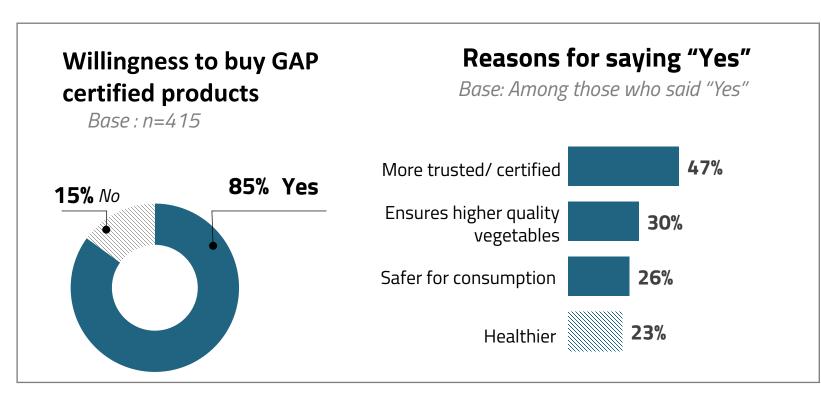


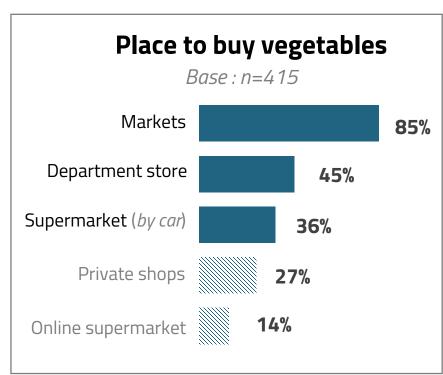
## Country-level Details (for reference): Cambodia

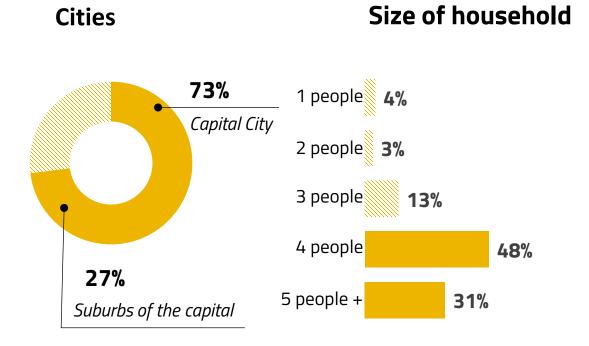








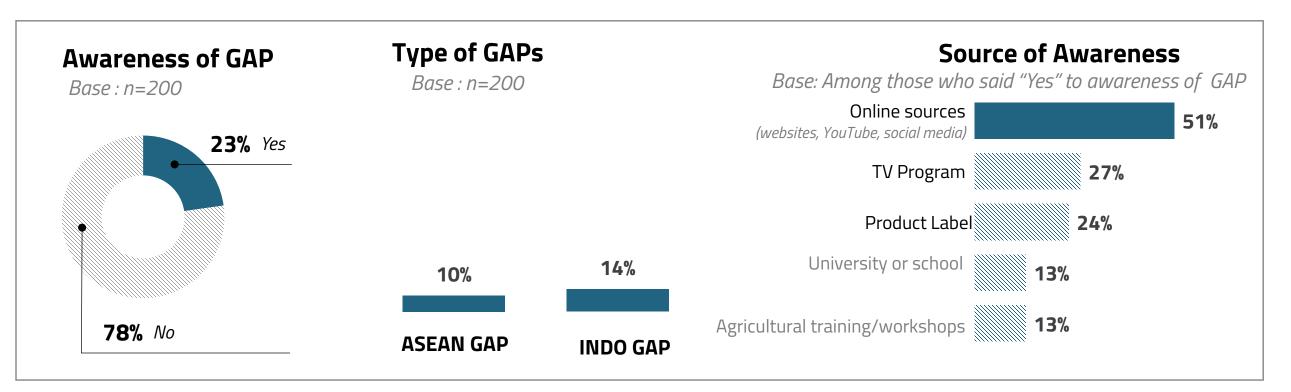


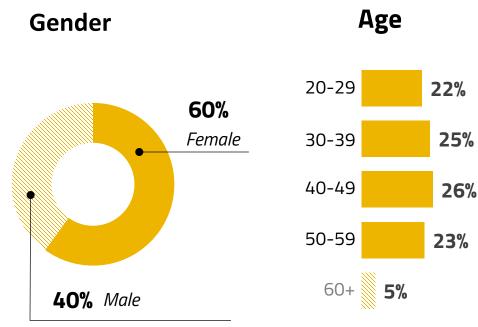


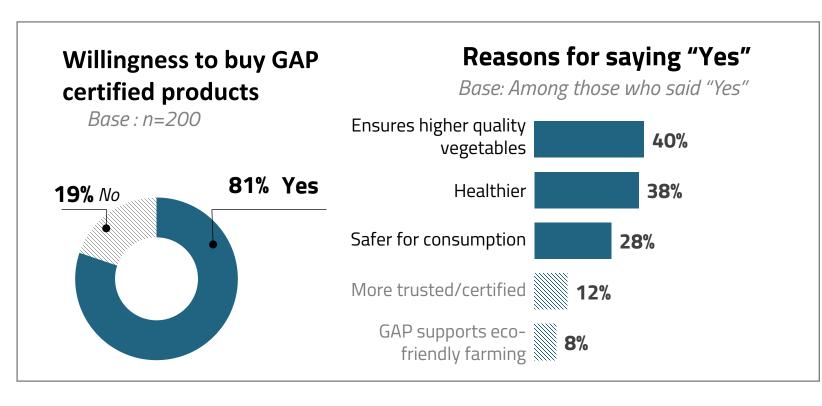


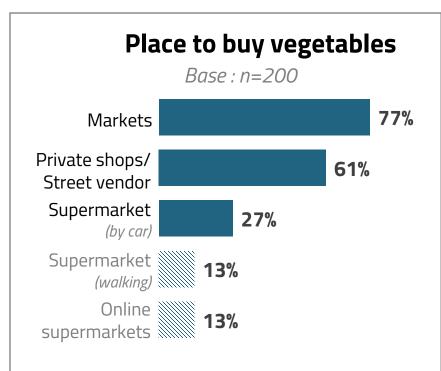
## Country-level Details (for reference): Indonesia

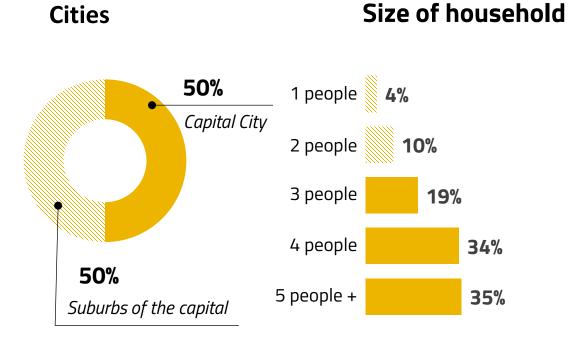








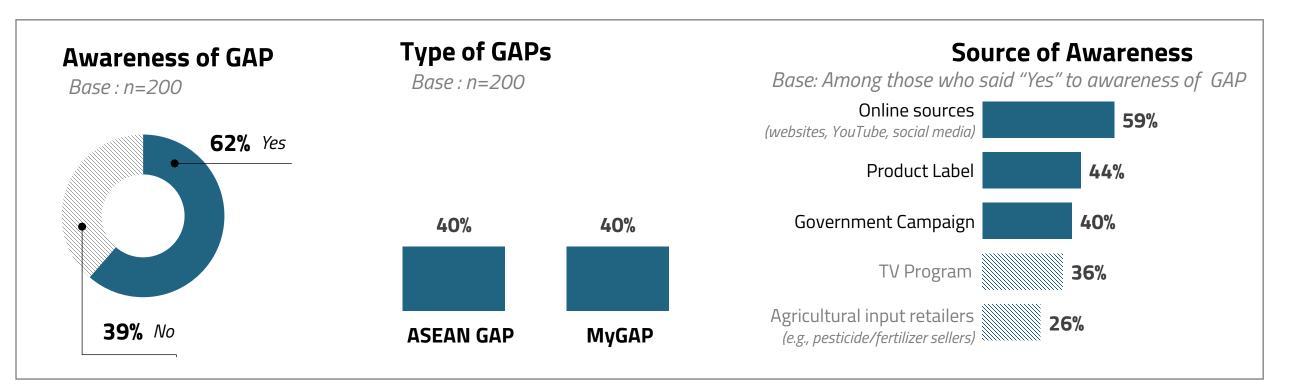


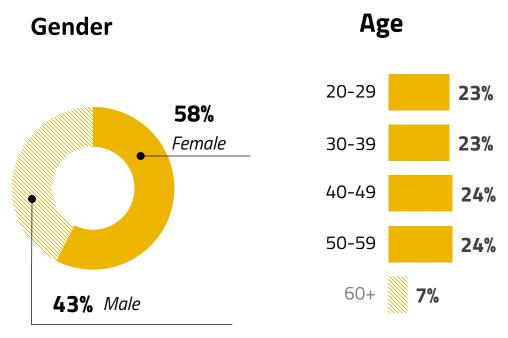


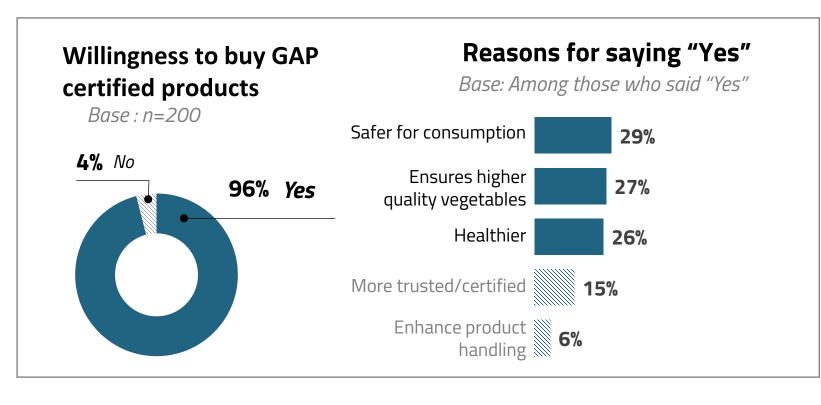


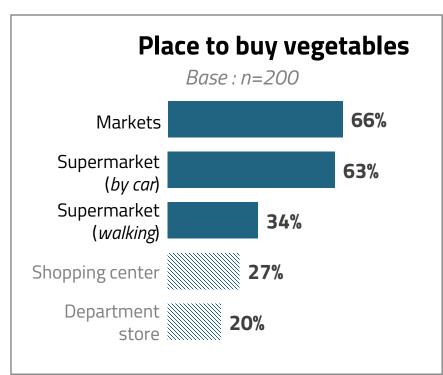
## Country-level Details (for reference): Malaysia

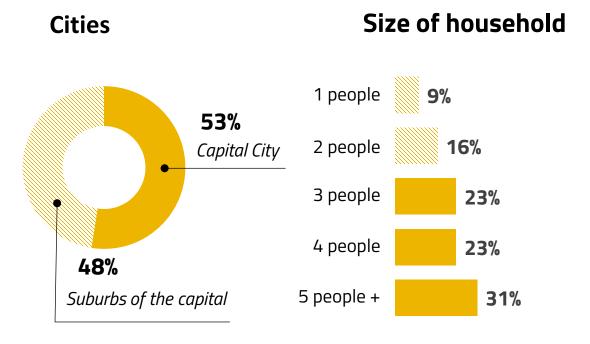








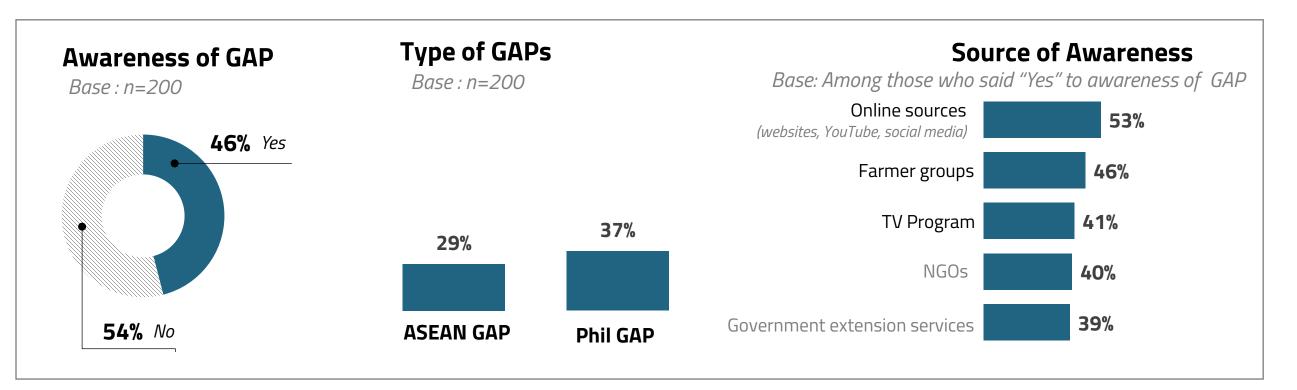


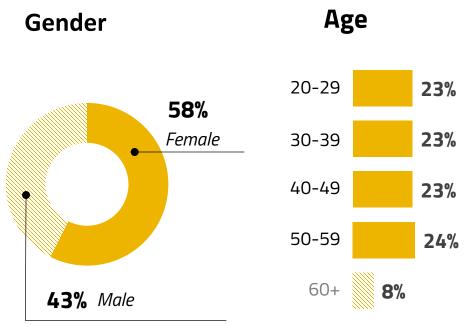


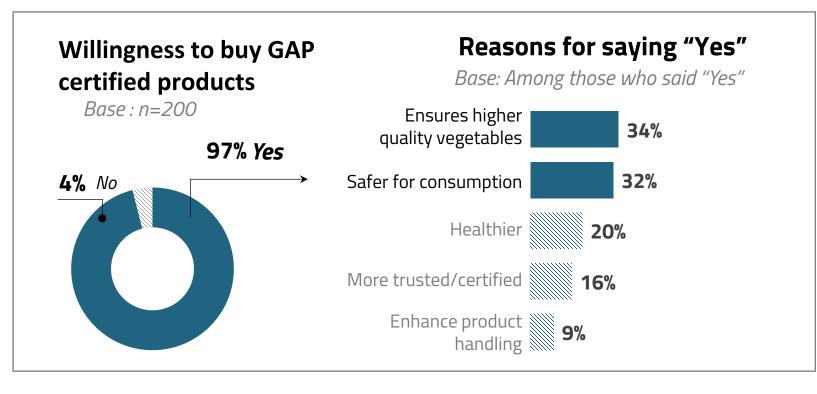


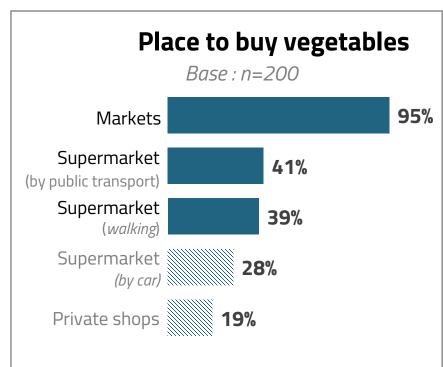
## Country-level Details (for reference): Philippines

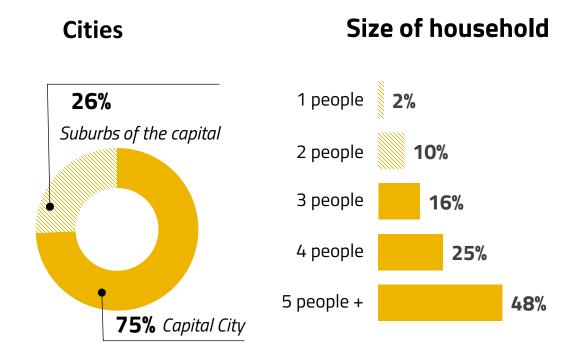








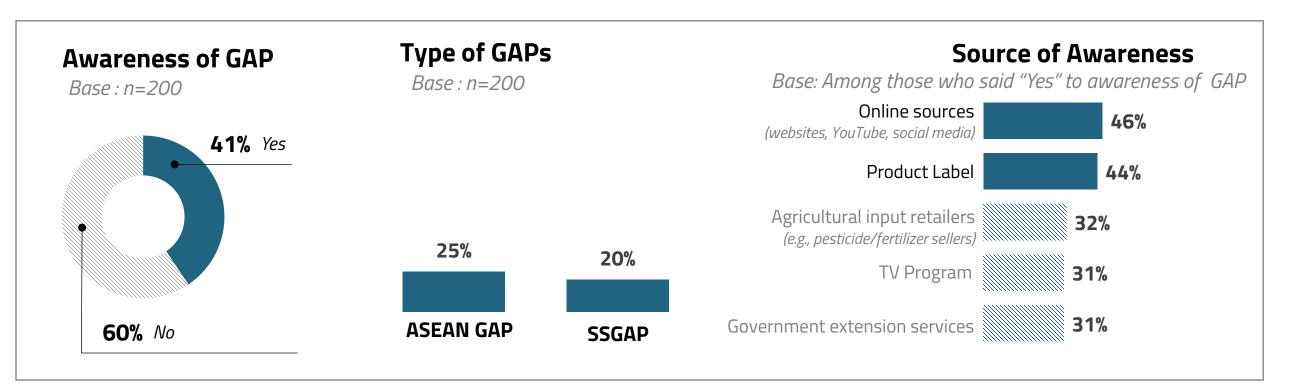


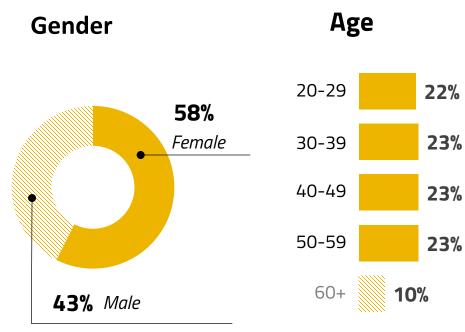


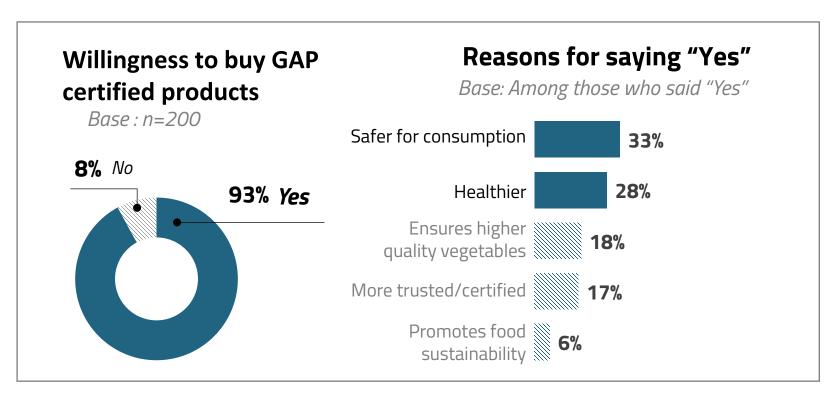


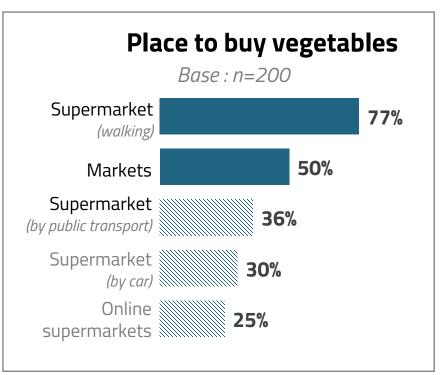
## Country-level Details (for reference): Singapore

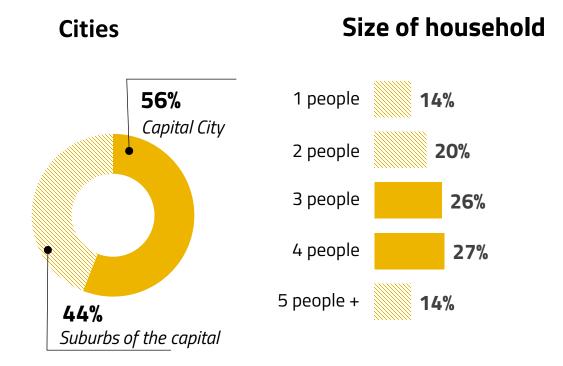














## Country-level Details (for reference): Thailand



